

BLÅKLÄDER RETURN FORM



Customer number:		Date of return:
Customer name:		Delivery address customer:
Contact:		
Phone number:		
E-mail:		

Conditions

RETURNS

- Goods returned within one (1) month from the date of delivery, may be returned without deduction. Merchandise returned between one (1) and three (3) months from date of purchase will be subject to a 25% redemption fee. No return policy for discontinued items and merchandise with a delivery date older than three (3) months.
- The goods must be returned in their original condition and packaging. Size and warranty labels must not be removed from the goods. For goods that are not returned in their original packaging, a fee of € 3,- per garment will be charged.
- We do not accept returns of garments that have been finished in any way.
- Any price tags / price markings may not be found on the label. If goods with price tags are nevertheless returned to us, they will not be credited and will be returned to the sender. The customer bears the costs for this return.
- The return form must be filled out correctly. The order and / or invoice number must appear on the receipt. If these documents are missing when returning the goods, 20% of the value of the goods (minimum € 5,-) will be deducted.
- In the case of incorrect orders, such as wrong sizes, colors or items, the cost of the return must be paid by the customer. In case of incorrect delivery or a justified complaint, the return shipment must be paid by Blåkläder.

COMPLAINT

- The claimed garments must be washed before they are returned to Blåkläder Workwear. Otherwise the garment will be returned unprocessed.
- The return form must be filled out correctly. The order and / or invoice number must be indicated on the form.
- Please indicate the List.No., you will find it on the last page of the care label. This number gives us the possibility to narrow down the error.
- Your complaint will be checked at Blåkläder Workwear whether it is justified or not. If the complaint is justified, the garment will be repaired, credited or replaced.
- In the event of a justified complaint, the return freight will be paid by Blåkläder.

Contact Blåkläder Workwear at +43 7234 83367 or kundendienst.at@blaklader.com

Return

I WOULD LIKE TO RETURN THE FOLLOWING ITEMS:

Item number	Size	Quantity	BLK Order number	Invoice number	Reason for return

I WOULD LIKE TO HAVE THE FOLLOWING ITEMS INSTEAD:

Item number	Size	Quantity	BLK Order number	List.No.	Reason for return

Complaint

I HAVE A COMPLAINT ABOUT THE FOLLOWING ITEMS:

Item number	Size	Quantity	BLK Order number	Invoice number	Reason for complaint

The garment / garments will be repaired by us if the complaints department so judges. If it is not possible to repair the garment / garments, please indicate whether you would like to receive a credit or a new garment / garments.

NEW ARTICLE:	
CREDIT NOTE:	

Blåkläder Workwear GmbH
Weingartenstr. 14
A-4100 Ottensheim
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Fax. +43 7234 83367-200

Web. www.blaklader.com
UID Nr. ATU57791777
MD: Helmuth Wiesinger
Firmenbuchnummer: 245018x
Gerichtsstand: Handelsgericht Linz

Bank account:
Raiba_Walding-Ottensheim
IBAN: AT59 3473 2000 0015 1910
BIC: RZOOAT2L732
ARA-Nr.: 16606